

OverDrive® TEST DRIVE

DEMO AND LEND EBOOK DEVICES



Important: OverDrive is continuously improving and evolving the Test Drive program. These FAQs are subject to updates and revisions. In addition, Test Drive is currently designed for public libraries. As the program expands, additional guidelines and resources will be made available for schools.

Frequently Asked Questions

Below are popular questions collected from libraries participating in OverDrive Test Drive. If you have additional questions which are not covered here, we would be happy to help:

support@libraryreserve.com.

- **Why was the Test Drive program created?**

Libraries have been seeking good practices to provide eBook devices for demonstration and lending. In fact, the Council of State Librarians' (COSLA) [2010 report](#) outlines the need for low-cost, library-friendly eBook devices that library staff can use to train and lend to users. Accessibility and upholding publisher rights and library policies were among the requirements listed in this report. OverDrive's Test Drive Program offers libraries resources to effectively develop a device lending program and provide their users with such devices.

- **How do we purchase OverDrive Test Drive devices?**

There may be several options for a library to purchase devices: For example, via a manufacturer's website or a device retailer such as Best Buy, Target, or Wal-Mart. Note that OverDrive is not selling Test Drive devices.

- **How many devices will be recommended as part of OverDrive's Test Drive program?**

OverDrive will regularly evaluate new devices for the Test Drive program. When you [enroll in Test Drive](#), you will receive updates when a new device has been approved. At launch, there is one device approved for OverDrive Test Drive: the Sony Reader Wi-Fi (PRS-T1).

- **How can staff suggest a device for testing?**

If your staff would like to suggest a device for OverDrive to evaluate for the Test Drive program, please email feedback@overdrive.com.

- **Can library staff pre-load a device with titles, and then offer it for circulation?**

No. To ensure compliance with your eBook lending library, each title must be checked out to an existing user or library card. This will address publisher concerns that devices are being used to frustrate or circumvent approved lending models. It will also deliver the best circulation and lending policy practices (number of titles per user checked out at one time, etc.).

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- **Can we circulate a device that is not part of the OverDrive Test Drive program?**
No. It is important that devices meet requirements set by publisher copyright permissions, and therefore, we urge you to only circulate devices that are Test Drive approved.
- **Can a user purchase eBooks from an online retailer from a Test Drive device?**
No. Test Drive devices are intended for borrowed titles only. Purchasing a book could expose a user's credit card information. Additionally, if a user purchases a title, they will lose access to the title when the device is returned as all content is cleared upon check-in.
- **Will promotional materials and resources be available online?**
Yes. OverDrive offers a [promotional kit](#) to help you get the word out to your library staff and users. The kit includes templates which can be customized for display and distribution around your library.
- **Who should staff contact if we need help with a device?**
If staff need assistance with a device itself, please contact the device's manufacturer. For questions regarding the Test Drive program, please contact support@libraryreserve.com.
- **Who should a user contact for help with a device?**
If a user has a question or needs assistance with a device, please direct them to the device's manufacturer. If a user has general questions regarding your OverDrive service, they should contact your library.
- **Where can staff send suggestions for the OverDrive Test Drive program?**
Test Drive is an evolving program and we encourage you to share your feedback and experience with OverDrive. To share your feedback, please email feedback@overdrive.com.